



NATIONAL PHYSICIAN
— SERVICES —
LEADERS IN HEALTHCARE TECHNOLOGY

National Physician Services and The Perfect Practice Alliance

National Physician Services is helping define the future of the physician practice through collaboration with the Perfect Practice Alliance — a consortium of healthcare technology companies focused on improving patient care and practice efficiency.



Perfect Practice Alliance

perfectpracticealliance.com



NATIONAL PHYSICIAN
— SERVICES —

1 (860) 722-9580

nationalphysicianservices.com

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Leaders In Technology Solutions For Physicians

We deliver practice enhancing, state-of-the-art enterprise technology across the spectrum of clinical and business systems.

How Do We Help?

- + If you are interested in maintaining an independent practice-
We can help you remain independent, competitive and profitable.
- + If a progressive growth strategy is your goal-
We leverage technology to facilitate consistent, profitable growth without impacting quality performance.
- + For all of our customers...
It means providing a holistic approach to technology-based services designed to enhance patient care and improve profitability.

A Human Approach To Healthcare Technology



We pride ourselves in taking a humanistic approach to healthcare information technology. The continuous improvement of your practice is our passion, and a Perfect Practice engagement is the foundation for creating an efficient and effective clinical practice. We also offer personal and professional development services for practitioners and staff.

Our History

NPS formed in Hartford, CT
Three large physician groups collaborate to address a growing need to provide cost effective, specialized HIT services.

2003

2007

Regional Expansion
The company begins providing services for MD's throughout New England

2014

National Expansion
Board of directors makes decision to expand services nationally

2015

**Strategic Partnership
Perfect Practice Alliance**
Alliance formed with EHR Integration Services and Byte Sized Solutions

2016

Change of Location
Moved headquarters from Hartford, CT to Rocky Hill, CT

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Our Solutions

We are physician-driven in our culture, support and vision. Our technology and service offerings are delivered with that focus in mind.

NPS ADVISORY

Through years of direct experience and observation, we have developed an expert consulting methodology that bridges all facets of HIT product and service needs of the physician practice.

- + Strategic Planning | IT Governance
- + Compliance | Auditing | Security
- + Cloud Services | Infrastructure | Mobile | Desktop
- + Application Support | Performance Optimization
- + Project and Vendor Management | Procurement
- + Training | Education | Support

NPS CLOUD SUITE

NPS has developed a Cloud Solution for physicians that provides a seamless, hot failover for disaster recovery and cloud backups. With advanced hosting capabilities at our world-class data centers, we deliver a secure and reliable hosting environment.

- + Healthcare Application Hosting
- + HIPAA Compliance
- + 24/7/365 Monitoring and Support
- + Hot Failover Disaster Recovery
- + Reduced Capital Expenditures
- + Data Center Redundancy
- + Automated Back-up

NPS HELPDESK

At NPS, access to 24/7/365 superior desktop support is a given. We hire technical support engineers who are detailed, knowledgeable, proficient, and thorough.

- + Network and Internet Security
- + Telephony and Wireless Networks
- + VPN | Firewall | Proxy servers
- + Desktop | Mobile Devices | Faxes | Printers
- + Live Operator and Support Portal
- + System and Network Monitoring

NPS APPLICATION SUPPORT

As a high performing healthcare technology and service delivery company governed by physicians, we understand complex clinical and operational data requirements.

- + Clinical and Business Applications Support and Maintenance
- + Upgrade Planning | Implementation
- + Optimization and Template Creation
- + Clinical Application Training
- + Process Automation | Interface Management
- + Reporting Services: Regulatory | Ad-hoc

NPS MANAGED IT

NPS has the expertise, experience and singular focus to manage some or all of your technology needs with our Managed IT Services. The result is never having to worry about day-to-day operations.

- + Governance | Professional Services
- + Infrastructure Management
- + Cloud Hosting Services
- + Application Support | Management
- + Backup and Disaster Recovery
- + Reporting | Analytics
- + System Administration | Technical Services

NPS RCM

Let NPS leverage technology and expertise to manage your complex healthcare billing and collection needs and enable continuous revenue cycle improvement

- + Custom workflow processes and systems design
- + Proprietary rules-based charge process
- + Expert ICD-9/ICD-10/CPT certified coding
- + Provider and staff training | analytics services
- + Comprehensive fee analysis | payment verification
- + Provider enrollment | re-credentialing